

Parent Code of Conduct policy

We are extremely fortunate to have supportive and friendly parents. Our parents recognise that educating children is a process that involves partnership between parents, nursery practitioners and the local community. As a partnership, our parents/carers will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our nursery.

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our nursery about the expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding. Guidance we expect parents, carers and visitors to follow:

- Respect the caring ethos and values of our nursery
- Understand that both practitioners and parents need to work together for the benefit of their children.
- Demonstrate that all members of the nursery community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with the nursery's view in order to bring about a peaceful solution to any issue.
- Correct own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach the nursery to help resolve any issues of concern.
- Avoid using staff as threats to admonish children's behaviour.

In order to support a peaceful and safe nursery environment the nursery cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of the nursery grounds including outings or events.

- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of nursery staff, visitor, fellow parent/carer, or student regardless of whether or not the behaviour constitutes a criminal offence.
- Not following Little Apples policies and working together to support their child.
- Damaging or destroying nursery property.
- Derogatory, Abusive or threatening e-mails or text/voicemail/phone messages or other written communication. These issues should be dealt with effectively and in a respectful manor by both parties to achieve a mutual outcome.
- Defamatory, offensive, or derogatory comments regarding the nursery or any of the students/parent/staff, at the nursery on online correspondence, Facebook or other social sites.
- The use of physical aggression towards another adult or child.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking and consumption of alcohol or other drugs whilst on nursery property.
- Dogs being brought on to nursery premises.

Should any of the above behaviour occur on nursery premises the nursery may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the nursery grounds.

We trust that parents and carers will assist our nursery with the implementation of this policy and we thank you for your continuing support of the nursery.

Inappropriate use of Social Network Site Social media websites are being used increasingly to fuel campaigns and complaints against some nursery staff, and in some cases other parents/students. The Directors considers the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole nursery community. Any concerns you may have about the nursery must be made through the appropriate channels by speaking to the Key worker, Team leader, Manager and Directors, so they can be dealt with fairly, appropriately and effectively for all concerned. In the event that any parent/carer of a child/ren being educated in the nursery is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content, which can be posted, on the site and they provide robust mechanisms to report contact or activity which breaches this. The nursery will also expect that any parent/carer removes such comments immediately. In serious cases the nursery will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of nursery bullying. Thankfully such incidents are extremely rare. We would expect that parents would make all persons responsible for collecting children aware of this policy.

This policy was adopted on	Signed on behalf of the nursery	Date for review
<i>August 2021</i>	<i>A.Wickenden</i>	<i>2022</i>
<i>August 2022</i>	<i>A.Wickenden</i>	<i>2023</i>
<i>August 2023</i>	<i>A.Wickenden</i>	<i>2024</i>